

MEMBERSHIP AGREEMENT FORM

Welcome! We're delighted to have you as a Member at **Evolve Thermal Spa**. This document outlines the terms of your membership agreement between you [GuestName] (our valued guest) and **Evolve Thermal Spa**. Please read carefully and complete this agreement with your signature and date to activate your membership.

Membership Levels and Benefits

Circuit Club: Entitles the member to 4 (four) thermal circuit visits per month, usable any day any time subject to availability. Each visit includes a two-hour session with complimentary towel, robe, and locker.

The Reset Ritual: Entitles the member to unlimited thermal circuit visits Tuesday-Sunday, usable at any time during operating hours. Each session (1 or 2 hours) includes a towel, robe, and locker.

All Evolve Thermal Spa Memberships include:

- **10% Off Massage Services**
- **10% Off Retail Items** (excluding alcohol and gift cards)
- **1 Free Guest Pass Per Month**
- **Exclusive Discounts on Additional Visit Packages**

Membership Terms

Duration and Renewal

Memberships are for an initial three-month period (the "Initial Period"). After the Initial Period, memberships automatically renew on a month-to-month basis unless canceled.

- A 30-day written or email notice is required for cancellation.
- Memberships canceled during the Initial Period will result in the remaining balance for the term being charged to the card on file.
- Unused services are non-redeemable once the term has been completed, cancelled or terminated.

The initial membership period is for a period of three months (the "Initial Period"). After the Initial Period, membership automatically continues on a monthly basis. Either party may cancel the membership at any time by giving 30 day written or

email notice to the other party. A member is not entitled to terminate or suspend his/her membership during the Initial Period. If the contract is terminated before the expiration date, member will be charged for the minimum 3 month term to card on file. Any agreement that has been terminated prior to the expiration date will have a 1 year waiting period before being able to reinstate. This Agreement is personal to the member(s) and may not be assigned, transferred or otherwise disposed of by the member.

Membership Freezes

Members may freeze their membership for travel or personal reasons once per year.

- Freeze durations: Minimum 30 days, maximum 3 months.
- Membership benefits cannot be used or accrued during the freeze period.

Booking/Cancellation Policies

Reservations: Member visits are subject to availability; reservations are encouraged.

Cancellations: Changes or cancellations must be made at least 24 hours in advance.

- Late cancellations are subject to a \$10 fee.
- No-shows will result in a \$20 charge.

Membership can be cancelled by giving a minimum 30 days written or email notice to info@evolvemoncton.com. Memberships auto-renew until cancelled. Following the Initial Period, your membership will automatically continue on a month-to-month basis at the initial rate of your membership until your membership is cancelled or terminated.

Buddy Pass Policy

Members receive one complimentary guest pass per month. Passes must be used within the month and do not roll over.

- May be used by Members for themselves or transferred to friends or family
- Are provided each month to be used during that month

- Do not accrue or rollover if not used during the month, and are not provided while memberships are frozen
- Have no monetary value, cannot be resold or refunded

Payment Authorization

Members agree to automatic monthly charges to the payment method on file. Charges will appear on statements as **Evolve Thermal Spa**.

Additional Terms

- Membership benefits are non-transferable and must be used during the active term.
- Member discounts cannot be combined with other promotions or discounts.
- Evolve Thermal Spa is not responsible for lost or stolen items.